

Aircraft Structural Contractors

Graeme Creighton, CEO, shares how his team manages complex and challenging aircraft work using Toolbox to cover all ISO requirements and automate system tasks.



Quality Systems
Toolbox

BACKGROUND

Established in 2008, Aircraft Structural Contractors (ASC) has evolved into a pioneering force in aviation labour hire and aviation project management support services. Leaders in the aviation labour hiring sector across Australasia, ASC has proved to be a valuable partner to airlines needing critical services.

With three decades of aviation engineering expertise, the company has undergone an expansion, broadening its services to encompass CASR Part 145-approved repair station services, AOG recovery services to operators, and comprehensive aircraft repair and maintenance services.



QST has been a reliable asset to our company's compliance and operational efficiency. Its continual evolution and responsive support have made it a cornerstone of our operations. It integrates seamlessly into our daily operations and makes compliance simpler."

Graeme Creighton, CEO
Aircraft Structural Contractors

IMPLEMENTATION

“ In 2011, our company embarked on the journey toward ISO 9001 compliance. To streamline our office functions and ensure adherence to standards, we sought a tool that would efficiently manage our compliance requirements. This led us to select QST, which has since become an integral part of our operations.

We initially employed the software for administrative purposes in our aviation labour supply division. Our trust in QST expanded in 2012 when we began conducting CASA-approved workshops. These workshops needed stringent compliance, requiring a system that could effectively manage training assets and demonstrate adherence to CASA guidelines. QST provided the solutions that we needed.

Over the years, as our company obtained more CASA approvals, QST evolved from its initial version to its current iteration, version three. Throughout these updates, the software's consistency and alignment with our needs has remained steadfast, and the support team have guided us through transitions whenever assistance was required. ”



KEY BENEFITS

QST emerged as the central tool for ASC in generating compliance evidence during audits. Its versatility allows the team to produce evidence directly from the QST system.

- 1 **Efficient Office Management:**
Streamlining administrative tasks and ensuring adherence to standards.
- 2 **Training Management:**
Facilitating reliable schedules for training renewals and compliance.
- 3 **Data Presentation:**
Simplifying the sharing of data and reports to customers and auditors.
- 4 **Centralised Record-Keeping:**
Maintaining cohesive records within a single system.



The ASC team outside their Caboolture HQ

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“Based on our experience, I highly recommend QST to businesses aiming to showcase compliance with standards, whether ISO or industry-specific. Its cost-effectiveness and efficiency surpass the alternatives of building or customising a compliance system. The software is not solely for large corporations; even smaller to mid-sized businesses with specific needs, can greatly benefit from QST.”

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The system's user-friendly interface has consistently impressed auditors; we often receive compliments on the system and how it is a powerful little tool.”

Graeme Creighton, CEO
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For any business seeking a dependable, user-friendly compliance management solution, QST stands out as a highly recommended choice. Contact the QST Team to request a demo and discuss our compliance management systems today.